

JIM WHALEN
RE-BATH OF ROCHESTER
350 W. COMMERCIAL ST.
EAST ROCHESTER NY 14445

JAN. 1, 2009

DEAR JIM,

I WOULD LIKE YOU TO KNOW HOW PLEASED WE ARE THAT WE CHOSE RE-BATH OF ROCHESTER TO MAKE THE CHANGES WE WANTED IN OUR BATHROOM.

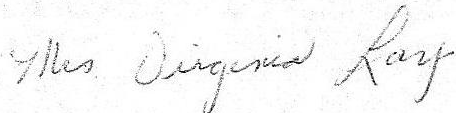
FROM THE MOMENT WE WALKED INTO YOUR SHOWROOM UNTIL THE INSTALLATION WAS COMPLETE WE WERE TREATED HONESTLY AND WITH COURTESY. YOU ANSWERED ALL OUR QUESTIONS AND ALTHOUGH YOU DID MAKE A COUPLE OF SUGGESTIONS YOU DID NOT TRY TO PUSH ANYTHING ON US THAT WE DIDN'T WANT OR NEED.

WHILE THE INSTALLERS WERE DOING THEIR WORK THEY WERE QUIET, POLITE AND TRIED TO KEEP EVERYTHING AS CLEAN AS POSSIBLE. THE HOUSE WE LIVE IN IS OLD AND THEY RAN INTO A COUPLE OF PROBLEMS. THEY FACED AND FIXED THEM WITH NO HESITATION. THEY WERE VERY PROFESSIONAL AND YOU SHOULD BE PROUD TO HAVE THEM WORKING WITH YOU.

THEY TOOK THE TIME TO CLEAN UP AFTER THEMSELVES WHEN THEY WERE FINISHED WITH THE WORK AND LEFT MY HOUSE CLEANER THAN WHEN THEY STARTED.

I AM SO HAPPY WE DECIDED TO HAVE RE-BATH DO THE WORK, I COULDN'T BE HAPPIER WITH THE FINISHED PRODUCT. IF ANYONE WANTS TO CONTACT ME WITH OTHER QUESTIONS PLEASE FEEL FREE TO GIVE THEM OUR NAME AND TELEPHONE NUMBER.

SINCERELY,



MRS. VIRGINIA LAY